Family Ties

Here, patients and their families find the comforts of home and the chance to heal together.
As Chairman of the Board at Casa Colina Hospital and Centers for Healthcare, it is my duty to ensure the ongoing vitality of our great institution, a Center of Excellence for medical-surgical and rehabilitative care that has served our community for more than 80 years. Thankfully, Casa Colina's highly skilled staff and determined, courageous patients do much of that work for me.

The Board of Directors is tasked with providing the broad vision that will guide Casa Colina toward future success. But when it comes to the miraculous recoveries we witness each day, credit goes to the hard-working people on the ground. Physicians, therapists, nurses, housekeepers, administrative staff, and so many others play essential roles in providing the high-quality, specialized services required by our patients. And, as always, these individuals perform their duties with the trademark patience and dedication that define the exceptional care for which Casa Colina is renowned.

I am thankful, as well, for the sustained excellence of Casa Colina's medical-surgical and ICU clinicians and caregivers, who provide the highest levels of care, using the latest medical protocols and equipment, to ensure safe, speedy recoveries for our medical-surgical and intensive care patients. I must also acknowledge Casa Colina's heroic rehabilitation patients, who, despite the uncertain future that comes with catastrophic injury or illness, continue to believe miracles can happen. We provide the framework for recovery: specialized rehabilitation, led by expert clinicians, using state-of-the-art equipment. But patients and families do the legwork. I believe we achieve more positive outcomes thanks to the inspiring tenacity of our patients and the support their families provide.

As I look toward our future, one thing is clear: Casa Colina remains steadfastly committed to providing individuals the opportunity to maximize their medical recovery and rehabilitation potential, in an environment that recognizes their uniqueness, dignity, and self-esteem.

YOUR CONTINUED SUPPORT HELPS MAKE THAT POSSIBLE.

Edward “Randy” Blackman
Chairman, Board of Directors

I believe wholeheartedly that family dynamic plays a critical role in patient success. In fact, research shows patients with strong support systems are likelier to achieve better outcomes. The sentiment has been echoed in many recovery stories throughout my 20 years at Casa Colina Hospital and Centers for Healthcare. This issue of Keystone examines injury and illness through the eyes of such families. Relayed by relatives of patients past and present, the stories of the Aquino, Bosserman, and Hargrave families offer a revealing look into the complex tapestry of emotion experienced during a loved one’s diagnosis, treatment, and reintegration into daily life (“Family Ties,” p. 2).

Recognition of families—of their life-changing experiences—is so important that it is built into the fabric of Casa Colina. Twenty years ago, when we conceived what became the modern-day Casa Colina Hospital and Centers for Healthcare, we did so with a primary focus on patient needs, but also knowing that a supportive, nurturing family presence increases their odds for a successful recovery. That’s why, across our sprawling 20-acre campus, you’ll find inviting courtyards, outdoor fireplaces, and open-air porches where families can gather to process difficult news, celebrate a milestone, or just breathe. We refused to be just another hospital. We shunned industrial parking structures and all of the bottom-line benefits of vertical construction, because we envisioned a soothing, naturally lit environment where patients and families could heal together.

We encourage families to participate in therapy and to get firsthand experience with their loved one’s recovery. Thanks to generous supporters like you, Casa Colina is able to offer free peer-support groups, educational seminars, and a host of other community resources, including a patient navigation study examining discharge success run by the Casa Colina Research Institute. Our goal is simple and singular: to better prepare patients and families for the realities of life after injury or illness, including options for continued care and other critical health resources.

At Casa Colina, we are committed to enhancing the quality of life of every person we serve—whether they’re exploring the new adventures of childhood, like Jude Aquino, or enjoying their Golden Years, like Barbara Bosserman. It’s a commitment that truly creates better outcomes for all.

THANK YOU FOR JOINING US ON THIS JOURNEY.

Felice L. Loverso, PhD
President and CEO
Casa Colina Hospital and Centers for Healthcare was designed as a state-of-the-art facility to serve patients and help them achieve maximum recovery. But we didn’t forget about their families.

Our highly trained medical and rehabilitation specialists understand how crucial families are to the outcomes of individuals dealing with both short- and long-term disability.

A spinal cord injury, traumatic brain injury, stroke, or developmental delay affects not just the individual patient, but their entire family, which is coping with its own stress and anxiety. “We think about all aspects of the family’s emotional health,” said Felice L. Loverso, PhD, Casa Colina President and Chief Executive Officer. “We ask, what can we build into the environment that helps a family heal alongside the patient?”

family ties

With his hands at his waist, Jude Aquino, center, gets ready to dance, cheered on by his father, Bryant Aquino, far right, and several of his siblings.
With our elegant 20-acre campus and Spanish-style architecture, Casa Colina has been called the “Jewel of the Inland Empire.” In this resort-like environment, families find the comforts of home—welcoming places to process news about their loved one’s condition or gather together, including sun-lit dayrooms, a cozy cafeteria with delicious food, and secluded courtyards dotted with fountains and fireplaces.

Casa Colina also provides well-appointed semi-private and private patient rooms, many with sleeping areas for a family member, and maintains homes adjacent to campus for visiting families from out of the area. The Casa Colina parking lot even features convenient electrical RV hookups.

Our staff gets to know family members by name, encouraging them to ask questions and to learn how to help their loved ones realize their optimal recovery potential. In addition to education, families can rely on Casa Colina’s family support groups—and a host of friendly shoulders to lean on—as they explore ways to cope with their “new normal.”

Three families—the Hargraves, the Bossermans, and the Aquinos—speak to the experiences of so many others who begin their healing here.

When Lorie Hargrave and Hal Hargrave, Sr., arrived at Casa Colina with their eldest son in August 2007, they had already experienced the worst of the shock and grief at the news that Hal, Jr., had suffered a traumatic injury in an accident on a lonely stretch of highway near Barstow, California.

The semi Hal was driving rolled over four times when he swerved to avoid some blown-out tire tread. His truck cab was crushed. Unable to move, Hal waited for rescue crews, who airlifted him to a nearby trauma center.

Lorie and Hal, Sr., rushed to reach him, not knowing if he would be alive when they arrived. They would soon learn that Hal, Jr., had broken his neck and fractured his vertebrae at the C5/C6 level—one of the most disabling spinal cord injuries.

He survived an eight-hour surgery to insert metal plates in his neck. Now what?, the family asked themselves. An athletic teenager who had looked forward to a college baseball scholarship was now a quadriplegic, unable to move from the shoulders down. The doctors gave Hal, Jr., a 3% chance of walking again.

The Hargraves had heard of Casa Colina Hospital because their family business was only blocks away from the famed physical rehabilitation facility. They knew its great reputation for treatment innovations and outcomes. They would soon find out it specialized in caring for families, too.

“We weren’t sure what the next phase for Hal and for us as a family would be,” said Hal, Sr. The moment they settled into Casa Colina, he said, “as a dad, I instantly felt some peace of mind.”

Lorie, who had spent days crying, felt optimistic in the warm, homey atmosphere, where they could heal as a family. “Casa Colina gives people hope,” she said.

Hal, Jr., took the night shift, sleeping beside his son’s hospital bed. Lorie took the day shift. In the afternoons, Hal’s younger brother and sisters—Corey, Haley, and Bella—came to Casa Colina to do their homework and play games in one of the many family rooms. At night, the family ate their dinners together in the cafeteria.

“It gave me a sense of normalcy to have them all there,” said Hal, Jr. “I realized I could still be a brother and a mentor. I was still Hal.”

“Research shows that people with strong family support have better outcomes,” said David Patterson, MD, Hal, Jr.’s physiatrist. “So we do all we can to help families provide that support.” Dr. Patterson made himself easily accessible to Hal, Jr., and his parents, preparing them for each aspect of recovery.

About three weeks after arriving at Casa Colina, Hal, Jr., turned 18 and Bella three. The family asked if they could have a birthday party in one of the hospital courtyards. Nearly 300 people showed up. “That we could do that is a tribute to Casa Colina’s values as a family place,” said Hal, Jr.

He and his parents began to learn there is hope after a spinal cord injury—a life that can be happy and fulfilling. He immersed himself in physical and occupational therapies, as well as the counseling Casa Colina offered. “Little did I know, the hospital was reaching out to my family as well,” said Hal, Jr.

Lorie and Hal, Sr., attended family support groups, took part in medical team conferences, observed therapy sessions, and threw themselves into all the education Casa Colina doctors, nurses, and physical and occupational therapists provided.

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Lorie Hargrave

A Devastating Accident: A Family Transformed

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With Casa Colina’s 80-year history of excellence, the Bosserman family knew it represented their mother, Barbara’s, best possible chance for recovery after she suffered a stroke in November 2011.

As a respected medical oncologist at Casa Colina Hospital, San Antonio Regional Hospital, and now City of Hope Medical Center, Linda Bosserman, MD, FACP, FASCP, understands the importance of personalized care and the difference it can make in healing.

Dr. Bosserman and her siblings—Nancy Bryant, Susie Fraize, and Steve Bosserman—found comfort in the intimate environment of Casa Colina, knowing their mother’s needs would not get overlooked in the hustle and bustle of a larger facility.

Most of all, the siblings appreciated access to “the remarkably talented, patient, and kind teams of docs, nurses, and physical and occupational therapists who convinced our mom she could and would walk again,” said Dr. Bosserman.

Barbara Bosserman was an intrepid ’50s woman, married out of high school and determined to raise empowered, independent children. She taught them how to cook and sew, knit and crochet, camp, hit a tennis ball, and play and sing music. She encouraged each in their diverse interests and in “how to sacrifice for the important things in life and for each other,” said Dr. Bosserman.

Unfortunately, Barbara had a history of hypertension and of smoking, though she had quit cigarettes decades before. The stroke left her dominant leg and arm weak and dysfunctional. But Casa Colina’s therapists “held a vision of her healing even when she’d get discouraged,” said Dr. Bosserman.

After about three weeks of intensive therapy, Barbara was discharged—but only after Casa Colina experts did a home assessment and made recommendations to the family to ensure her safety.

Casa Colina’s beautifully appointed campus became her home away from home during Barbara’s months of outpatient physical therapy. Aquatic therapy and other strength-building exercises increased her confidence and mobility.

Watching their mother get stronger and be able to play her beloved bridge again and spend time with her grandchildren also gave her children a sense of joy.

Over the next five years, Barbara would suffer additional health setbacks involving two more strokes. Her family worried she would not be able to reclaim any of her independence. But each time she was admitted to Casa Colina, she gained a greater level of function. Barbara was able to revel in family baby showers and beach days and to welcome her first great-grandchildren.

“Casa Colina experts gave our mom seven more vital years,” said Dr. Bosserman. “The doctors, therapy, and teaching at Casa Colina let our mother spend her final years doing what she enjoyed most—sharing life and laughter with her family and inspiring each of us to make a difference in the lives we touch.”

In July 2018, Barbara passed away at age 84. “My mom’s story is just one example among thousands,” said Dr. Bosserman, “of the remarkable impact that Casa Colina and its staff and services have on people’s lives.”
Turning Work into Child’s Play

Jude Aquino doesn’t understand Casa Colina is a place for recovery. He thinks it’s a place to play. But then, Jude is only four years old, and he loves to roll balls on the sloping green lawn, chase after bubbles, climb the play structure outside the Children’s Services Center, and go on adventures across the campus with his therapists.

Soon after Jude was born, his parents, Jade Sison-Aquino and Bryant Aquino, realized something wasn’t right. Jude didn’t sleep well, had difficulty eating, and cried incessantly. It seemed as if nothing could comfort him.

Tests showed that Jude was born with chromosome abnormalities that resulted in a broad diagnosis of “globally delayed.” He is small for his age and developing so far at about a two-year-old level.

Before finding Casa Colina Children’s Services, his mother had to spend hours driving to multiple therapy clinics in different cities to get Jude the services he needed. Now he receives a full complement of back-to-back physical, occupational, and speech therapies at Casa Colina three days a week. The result: His parents have seen their youngest boy blossom.

Previously, Jude wouldn’t try to walk or even crawl; instead, he scooted along the floor on his bottom. After working with his Casa Colina therapists, Jude is hard to keep down. “We arrived with a scootcher,” said his mom, “now we have a runner.”

Jude is accompanied to Casa Colina by his mother and a rotating crew of half of his eight siblings at each visit. “For us, the Casa Colina staff members are more than just therapists, more than just our 8-10 a.m. schedule every week,” said Jude. “It is like visiting family.”

Early on, Jude relied on a gastronomy tube for nutrients. He also had esophageal problems. So among his therapies at Casa Colina is learning how to chew, swallow, and pace his eating. He sings songs about brushing his teeth and practices that skill. In speech therapy, he is picking up sign language, using communication boards, and building his vocabulary (“Mom” is a favorite word).

The therapists assign “homework” for the family. “They give us the tools that help him progress,” said his mother. Everyone gets involved. Jude’s siblings throw toys on the ground so Jude has to squat to pick them up, pile up pillows for him to climb, or dance around him to encourage him to move.

“We teach families exercises and skill-building they can do at home,” said Michael Chang, PT, one of Jude’s Casa Colina therapists. “The family actually does much of the rehabilitation themselves.”

Jude’s prognosis is an open book. “We don’t know the end point,” said Bryant. “We take it one day at a time. But we are seeing progress every day.”

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Michael Chang, PT

Preparing Patients & Families

What Casa Colina does most of all for patients and families, said Hal Hargrave, Sr., is “prepare you to launch.”

It did that for Hal, Jr., who graduated from college, started a foundation focused on spinal cord injuries, and recently married. It did that for Barbara Bosserman, who enjoyed more time loving life and her family.

And now, Casa Colina is preparing Jude Aquino and his family for their tomorrows.

“In every way,” said Jude’s mother, “Casa Colina is looking out for the betterment of the family to help the person in need.”
Steady rainfall didn’t keep 900 guests from celebrating the courageous patients and dedicated supporters of Casa Colina Hospital and Centers for Healthcare at its Tribute to Courage Gala Saturday, March 10, 2018, at the Sheraton Fairplex Hotel and Conference Center in Pomona, California.

Gala honorees Katrina Hannah of La Verne, Daniel Franco of Rancho Cucamonga, and Johnny “Ringo” Scharnweber of Phelan reflected on the traumatic injuries that brought them to Casa Colina for rehabilitation and recovery. Each inspiring patient journey shared common threads of hope, determination, and the Casa Colina Continuum of Care.

In October 2017, Hannah was one of more than 500 injured at the Route 91 Harvest Festival shooting in Las Vegas, paralyzed after a bullet hit her spine. Hannah underwent inpatient rehabilitation at Casa Colina, followed by ongoing outpatient therapy, and is now walking without support and clearing new hurdles each day. She recently completed her MBA at University of La Verne.

Franco’s professional boxing career ended abruptly due to a knockout in June 2017. After two surgeries to relieve life-threatening pressure on his brain, he was moved to Casa Colina for medical-surgical care to combat an infection, followed by a lengthy rehabilitation. Franco began his road to recovery, and he hasn’t looked back. Today he teaches boxing in Baito, California, with his father and coach, Al Franco.

Champion motorcyclist Scharnweber misjudged a turn during a race in January 2017. The resulting full-body paralysis left him little hope of walking again. A week after Scharnweber arrived at Casa Colina, his therapist told him, “We’re going to walk today.” He not only walked onto the Gala stage but danced with his wife, Jennifer, during the social hour.

“I don’t think there is a greater endorsement for the work we focus on here at Casa Colina than the results we have shared this evening,” remarked Dr. Felice Loverso, Casa Colina President and CEO. “There is no greater ‘thank you’ than to see them here tonight being the forceful, engaging people they are.”

Actor and longtime Casa Colina supporter Bonnie Hunt served graciously as host. Hunt, a former oncology nurse, acknowledged the remarkable efforts of these patients and their caregivers.

“We are here to celebrate courage and tenacity, to celebrate the success of individuals in overcoming unique, tremendous challenges,” said Hunt. “And we are here to celebrate a distinct system of medical services that supports these achievements: the Casa Colina Continuum of Care.”

Loverso honored Hunt’s years of healthcare service with the introduction of the Bonnie Hunt Nurse Scholar Award. The annual award recognizes a Casa Colina nurse who best exemplifies the practices of nursing and patient care and seeks new knowledge and skills to advance nursing. The inaugural recipient, announced at the Gala, was Georgette Rodriguez, RN.

The 2018 Gala raised $530,000 toward Casa Colina’s free and uncompensated care fund, which provides subsidized care for Casa Colina patients and, when necessary, temporary housing for families.
Hospital and Centers for Healthcare one of their top philanthropic priorities.

In January 2019, Brandon and Jalynne visited Casa Colina, where the three-time, back-to-back Gold Glove winner signed baseballs and photographs for patients and staff and talked all things baseball.

In addition, the Crawfords added to their Casa Colina giving with a contribution of $70,000. Much of that came from proceeds of the sale of the “Craw Claw,” an oversized foam baseball glove created and sold to benefit the work being done at Casa Colina.

The couple’s commitment stems from one of those profound injuries—suffered by Jalynne’s father, John Dantzscher. He came to Casa Colina for rehabilitation after being severely injured in a traffic accident while attending the 2000 Olympic Games in Sydney, Australia.

The whole Dantzscher family was there to see Jalynne’s sister, Jamie, compete with the United States women’s gymnastics team, which would go on to win the bronze medal. On a day that was supposed to be filled with sightseeing, John and another daughter, Jennifer, were riding in a cab when it was struck by a bus that ran a red light.

Jennifer’s injuries were relatively minor, but John sustained a fractured skull, two collapsed lungs, fractured wrist, and more. He was in a coma for four weeks and in a Sydney hospital for six weeks before he could return home.

Jalynne, who was 12, recalls visiting her father at Casa Colina during his recovery. “He was our rock,” she said. It was difficult at times to watch him go through therapy, but inspiring as well. “I remember my father saying, ‘Casa Colina is a second home to me.’ From the beginning, it felt like a community, and everyone made all of us so welcome.”

Now, if you met John Dantzscher, “you wouldn’t know he had a brain injury,” said Jalynne. Brandon calls his father-in-law “a great example of the power of the human mind and spirit to heal.”

Six years after the accident, Brandon and Jalynne met at a UCLA student athlete orientation. Like her sister, Jalynne was a competitive gymnast, but a recurring injury forced her to give up the sport.

Brandon and Jalynne married in 2011 and have four children. Following one of their first visits together to Casa Colina, Brandon wrote in his Blog, “I came away in awe of the courage and perseverance of people dealing with tragedy.”

When he was called up to the majors in 2011, they were able to put their philanthropic goals into action. “This is the first place we wanted to direct our giving,” said Brandon of Casa Colina. “It was an obvious choice.”
Whether you give of your time, dollars, or gifts in kind, Casa Colina Hospital and Centers for Healthcare is dedicated to maximizing your contribution to achieve the greatest positive impact on patient outcomes. In fact, the reach of your donation to Casa Colina extends far beyond the patients we serve, enriching the lives of their families and the community.

With the help of our donors, Casa Colina was able to provide over $7.6 million1 in total quantifiable community benefits during fiscal year 2018, including free and subsidized medical and rehabilitation care, education, research, clinician training, and more. Your gifts have a tangible, lasting effect on our community—and we have the numbers to prove it!

1Includes Casa Colina Hospital and Centers for Healthcare and affiliates

In Fiscal Year 2018, Casa Colina:

- Helped 5,499 individuals with free or subsidized care
- Provided 19,221 acts of charity care visits to more than 1,000 children
- Enabled 280 outdoor adventures participants to skydive, snow ski, and more
- Provided teaching and clinical experience to 360 students and trainees
- Provided 708 community members with free hearing screenings
- Hosted free educational seminars for 3,500 people
- Gave 568 free sports injury screenings to community athletes
- Provided free community support groups for 1,050 people
- Gave free flu shots to 897 individuals
- Assisted 3,900 people with information and referrals to community health and social services

For more information on giving to Casa Colina, please contact Director of Fund Development Mary Koenig at foundation@casacolina.org or 909/596-7733, ext. 2260.

The complete text of the Casa Colina Community Benefits Report for FY2018 is available at casacolina.org/community-benefits-report.
At Casa Colina Hospital and Centers for Healthcare, our goal is to enhance the quality of life of every person we serve, and we couldn’t do it without the strong financial support of our friends in the government and nonprofit sectors. During fiscal years 2018 and 2019, Casa Colina received more than $1.5 million in combined grant funding toward clinical research, support services, and program development. We are grateful for the support of these like-minded organizations that enable us to expand our continuum of highly specialized medical and rehabilitative care.

Innovative Approach for Aphasia
Encountered in an estimated 25% to 40% of stroke survivors, aphasia is an acquired communication disorder that impairs language processing. With a significant population of patients recovering from stroke, Casa Colina is continually exploring innovative treatment methods to maximize speech and language recovery for these individuals. Thanks to a two-year, $150,000 grant from the Disability Communications Fund, CCRI has launched a promising study examining the use of transcranial direct-current stimulation to motivate functional recovery and improve quality of life for patients with post-stroke aphasia.

*National Aphasia Association

Mindful Movements for Patients with SCI
Now in its third year, a collaborative effort between Casa Colina, Caltech, and UCLA is testing neural prosthetic applications in patients with severe paralysis from spinal cord injury (SCI). Through “brain chips” implanted in the motor cortex and posterior parietal cortex, researchers are studying the neural activity of these individuals in an attempt to let them manipulate a computer interface using thought alone. The ability to control such devices using brain signals could represent an important step forward in providing some functional independence. The project is made possible by a generous five-year, $378,470 grant from the National Institutes of Health.

Relearning to Walk with ReWalk™
Exoskeleton devices like the ReWalk Personal Device™ offer patients with SCIs the opportunity to improve mobility and enhance participation in activities of daily living. CCRI and ReWalk have teamed on an industry-sponsored research study to monitor safety and training for patients with the ReWalk Personal Device. Exoskeleton technology is just one of many innovative approaches Casa Colina uses to maximize the recovery of clients undergoing neurological and orthopedic rehabilitation.

Navigating Successful Outcomes
Thanks to a three-year, $459,862 grant from the Winn Fund Foundation, CCRI continues to examine the benefits of patient navigation services for high-risk, medically vulnerable patients who are discharged from Casa Colina’s Medical-Surgical and Acute Rehabilitation wings. A multidisciplinary team of nurses, social workers, and community health representatives provides coordination of care, psychosocial and medical support, and referrals to community resources for a range of services, including therapies, financial assistance, transportation, family needs, educational sessions, and community activities.

Program Support
Casa Colina continually seeks to improve program and expand access to its Continuum of Care—and does so thanks to abundant support from several foundations and organizations.

Support for the Casa Colina Audiology Center
Ludwick Family Foundation
$100,000

Promoting Success with Families and Children with Physical and Developmental Disabilities through a Continuum of Care
San Manuel Band of Mission Indians
$100,000

TBI Supportive Services to Improve Patient Quality of Life for Residents in the Transitional Living Center and Apple Valley and Lucerne Valley Programs
California Community Foundation
Sharon Keith Family Fund
$60,000

Children’s Services Center
Adventure Together Program
The Hoag Foundation
$50,000

Support for Land Meets Sea Sports Camp
The Murner Foundation
$15,000

Transitional-Age Youth: Life after Individualized Education Plans
Tri-City Mental Health Services
$10,000

Support for Daily Activities at Adult Day Healthcare Center
Carl E. Wynn Foundation
$4,000

At Casa Colina Hospital and Centers for Healthcare, our goal is to enhance the quality of life of every person we serve, and we couldn’t do it without the strong financial support of our friends in the government and nonprofit sectors. During fiscal years 2018 and 2019, Casa Colina received more than $1.5 million in combined grant funding toward clinical research, support services, and program development. We are grateful for the support of these like-minded organizations that enable us to expand our continuum of highly specialized medical and rehabilitative care.
AN ENDURING FOUNDATION

At the Casa Colina Foundation, there is no donation or hour of volunteer work that goes unappreciated. We are truly grateful to the individuals, families, foundations, and corporations who help Casa Colina Hospital and Centers for Healthcare carry out our mission, and we strive to make the most of your generosity.

It is our commitment to enhance the quality of life for every person we serve. Your support helps us fulfill that goal. From estate planning and direct donations to foundations and grantee contributions, our dynamic donor base makes a transformative impact on patient outcomes. And we continue to be inspired by the selfless dedication of our many volunteers, who embody Casa Colina’s spirit of service. In 2018, 458 volunteers gave 29,108 hours in support of Casa Colina programs, further enriching the lives of our patients and the surrounding community.

All of this allows us to expand programs and services and provide special, affordable, exceptional care to even more people in need, regardless of their ability to pay. On behalf of all patients served, and yet to be served, we thank you for your generosity.


Organizations

Bassley Medical Professional Corporation
Balt & Bohntorfer
Beauty 21 Cosmetics, Inc.
Catoe E. Flynn Foundation
Citrus Valley Health Partners
Clearwater’s North Woods Inn of Covina
Colliex Crossroads Inn
Community Controls
Gairy Orthopaedic Medical Group
Inter-Vista Valley Plan
JSB Specialty Contractor
Keenan & Associates
Kriger Specialty Inflammation C.A.
L.A. Majestic Realty Foundation
Medina Investments
Mobility Professionals
Molina Rudy Foundation
Moore Hospital
National Community Renaissance
PanAm Construction, Inc.
Pharmaceutical Medical Network, Inc.
Preg View Advisory Group
Scopar Healthcare
Shawn Herzberg Electric

The Complete Logistics
The Crewe Family Foundation
Tolman & Wiker
Tri-Carex Education University of La Verne
West Coast University Widex

Gold

$1,000-$2,499

Individuals

Bashir Akhbarian, MD
Debbie and Robert Atuney
Margaret Buxman, MD
Barbara and Bernard Bernstein
Kirk Brown
Stephanie Bradhurst
Jessica and Chris Burrichter
Sethasian and William Burke
Lucie E. Carr
Richard L. Carr, Jr.
Meera and Pratosh Choksi
Nancy and Lanson Clawson
Blanche and John Comino
Les Crisboulides
Sara and Peter Davis
Susan Engesdam
Louise Felix
Donny Van Horn and John Fletcher
Sara and James Floyd
Joanne and Robert Floyd
Amy and Nastam Form-Frady
Cherie and Michael Freeman
Teri Gable
Jeffrey Grant
Mara and Rob Griffin
Toni and Jake Haakon
Shan and Mark Hakens
Kathy Hughes and Erik Ustas
Dobrona Hull

Joanne and Curtis D. Johns
Victor Kaminoff
Nancy and Jared D. Laird
Christel and Leonard Lane
Achar and Madhur, MD
Nicole and David Martin
Catherine and Stephen Matson
Susan and Stephen Montgomery
J.L. Morris
Matthew Munich
Dena Ochert
Michelle and Nick D’Oyser
Carole B. Oliver
Carol and James Pointer
Rich Patton
Sandra and Michael Pettit
Raymond Podesta
Suzanne and Doyle Powell
Richard and Mary Ann Poulet
Rick Terry
Betty and Mauro Rosselli
Teresa and Helen Simonskot
New Smith
Carole and William Stowad
Michael Stoddard
Barbara and John Todd
Rebecca and Roger Wagner
Robert E. Welch
Rick Wheeler
Kathleen Wyness
Barbara and James E. Zawitz

Organizations

Advanced Office Equipment
Bomila Pham, MD
Community Drug Rehabilitation Hospital
American Plan
Engineering Innovation
Augustin Foundation Trust
Be Perfect Foundation
Bolt & Company
California Biological and Protein Corporation
Catalina Express

Chaffey Federal Credit Union
Charpaur Medical Group, Inc.
Claremont Dental Institute
Doubletree Hotel Claremont
Eclectic Associates, Inc.
Environyx, LLC
Flutteri Products, Inc.
Fornos Law Firm
Fraternal Order of Eagles
Fraternal Order of Eagles
Hughes Family of Programs
Inland Envelope Company
International Exchange Service, Inc.
J & K Orthopedics
Jenson Family Trust
Long Beach Area Convention & Visitors Bureau
Long Beach Community Foundation
M.K. Smith Chevrolet
Mark Christopher Cheever
Mosehaven Properties Trust
Mett and Harrison, LLP
Mountain View Urgent Care
Naples Rich Company
Nevada
Orem Advertising
Outdoor Elegance

Pomona Blvd. Industrial Park
Premier, Inc.
PG&G O Clock Laboratory Medical Group, Inc.
Rogers, Clem & Company
Supreme Corporation
The Diamond Center
The Jack R. Walter Foundation
The Rokus Group, Inc.
Trifecta Group, Inc.
Union Chamber of Commerce
Warren Clark’s Custom Carpets, Inc.

Waste Sanitary Supply
Webs Fargo Vendor Financial Services

Silver

$500-$999

Individuals

Michele and Gabriel Alanzo
Harriet and Frederick Aronson
Denise and Robert Bacall
Gaye and Rodney A. Baker
Mary Lyn Butler
Elizabeth and Daryl Barnard
Susan B. Brinkman
Nara and R. Melvin Butler
Canidate Calabrese
Michael Chai, MD
Karen and Harvey D. Cohen
Sally and Raymond Crota
Lavett Crowner
C. Veronica Culver, Esq.
and Aaron R. Cutler, MD
Sam DCarlo
Olha Doos
Michelle and Philip Foggia
Wendy Tucker and Marco Ferreira
Russell Fettame
Clair and John Fitzgerald
Kimberly G. Gaite
Gerard J. Galapia, Jr.
Susan Goya
William M. Grant
Carol and Gregg Gruenert
Carole Hawkins
Trina and Ed Holgado
Christopher Hudson
Jim and Helen Hogenson
Karen Holm and Dale Camp
Melissa Howard
Sharon Hueskel
Suzan K. Hyland
Maria Jiron
Susan B. Hyland
Melissa Howard
Susan B. Hyland
Maria Jiron

FRANCES ELEANOR SMITH SOCIETY

Pacesetter $100,000+

Individuals

Barbara and Warren Kittel
Julie Grimes

T.E.L. Foundation
The Hoo Foundation
Uplanders Charitable Club Organization

Steward $50,000-$99,999

Individuals

Barbara and Warren Kittel
Julie Grimes

Ambassador $25,000-$49,999

Individuals

Sharon Keith Family Fund

Organizations

CaliforniaInstitute of Technology
Catalyst Communications Fund
Farmers and Merchants Trust Company

Foundation

Ghosh Enterprises, Inc.
Haakor Equipment Company
Kenneth T. and Sarah L. Harris Foundation
Mobile Hi-Tech Wheels, Inc.
Mobisource Management Specialists, Inc.
Robert and Beverly Lewis Family Foundation
Sharnaiff-Bidar-Echeverria, LLP

T.E.L. Foundation
The Hoo Foundation
Uplanders Charitable Club Organization

Steward $50,000-$99,999

Individuals

Nita and Frank Alvarez
Maria Lee Aro
Kay and Robert Barnes
Alison and Randy Blackman
Edward Brant
Kelle and Jeff Burum
Elbert K. Chang, MD
Eve and Ted Christenson
Jalone and Brandon Crawford
Doris and Peter Drucker
Jill and William Drylew
Scott Fullmer
Lisa and Kelly Gold, MD
Roder Hauser
Coralia Harbutika
John Halkathy
Terr and Jan Hooper
Mary Lou Jensen
Mary Ann Kenney
Massachusetts Institute of Technology

California Institute of Technology
Casa Colina Knockout Group
Casa Colina Surgery Center, LLC
Corner Corporation
Citrus Valley Anesthesia Medical Group
Claremont Imaging Associates & Medical Group
Cornerstone Imaging, Inc.
Danis and Felice L. Lawers, PhD
Mans and Thomas Matney
Margot McCook
Veronica and David Majeed, MD
Mary Lyn Butler
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Suzan K. Hyland
Maria Jiron

CASACOLINA.ORG
IN MEMORIAM: DALE EAZELL

With heavy hearts, the Casa Colina family mourns the passing of former President and CEO Dale Eazell, PhD. Dale passed away peacefully at home August 30, 2018, surrounded by his family. He was 81.

Dale joined Casa Colina Hospital and Centers for Healthcare in 1973 and over his 25-year tenure helped earn us regional and national distinction in rehabilitation. Under his leadership, Casa Colina launched the Children’s Services Center, Transitional Living Center, Padua Village residential program, Adult Day Healthcare Center, Outdoor Adventures program, and many more services and programs that have become hallmarks of our celebrated Continuum of Care.

“In addition, Dale overview Casa Colina’s first accreditation by the Commission for the Accreditation of Rehabilitation Facilities—a critical step in our institution’s rise to prominence.”

He also distinguished himself and Casa Colina when he became the first Chairman of the Board of the American Medical Rehabilitation Providers Association.

In perhaps his greatest impress at Casa Colina, Dale was a consummate fundraiser, reinvesting the Casa Colina Foundation with a renewed focus on philanthropy, raising millions of dollars to support the institution’s continued growth and expansion of services, including free and subsidized care and community benefits.

“There are so many contributions Dale made to his beloved family,” said Felice Loverso, PhD, current President and CEO of Casa Colina. “His dedication to Casa Colina could only be surpassed by his love for his family.”

Dale is survived by his wife, Sharon; sons, Mike and Mark; daughters, Debbie and Kris; and several grandchildren, among other family.

The Casa Colina family mourns the loss of Dale and celebrates the strong leadership and spirit of kindness he brought to our institution.
Growth & Progress

APPLE VALLEY ADDITION
An expansion project underway at Casa Colina’s Apple Valley campus will provide specialized long-term residential care to even more people with traumatic and acquired brain injuries, including 12 new beds, a dining hall, and an ADA-compliant swimming pool. The project will expand the facility to 54 total beds and is scheduled for summer 2019 completion.

PARKING LOT EXPANSION
With expanded programs and services resulting in more patients, our Facilities Department utilized Casa Colina-owned properties and alley space to create 70 new parking spaces on the southeast end of our 20-acre Pomona campus. The main lot was also restriped and the Facilities trailer moved to a nearby location off campus to help meet Casa Colina’s ever-growing parking demand.

MEDICAL-SURGICAL WING UPDATES
This year saw some exciting developments to Casa Colina’s Medical-Surgical services. The Casa Colina Revive Joint Replacement Program began offering robotic-assisted total hip and total knee replacement surgeries in addition to partial knee replacement procedures. Casa Colina continues to offer the most advanced minimally invasive surgical procedure for the treatment of pluriary and skull base lesions: endoscopic transnasal surgery. In addition, Casa Colina’s Gastroenterology Department now offers its Esophageal Motility Study, an outpatient trans-esophageal treadmill test (ETT), and echocardiogram, exercise treadmill test (ETT), and echocardiogram, exercise treadmill test (ETT), and echocardiogram. In some cases, Casa Colina offers temporary housing to non-local families whose loved ones are undergoing long-term recovery. To serve more in need, Casa Colina purchased and is renovating property on the east side of campus that will eventually feature two 2-bedroom, 1-bath abodes designed to house visiting families of acute care and Transitional Living Center patients.

NEW HOUSING ACQUIRED
In some cases, Casa Colina offers temporary housing to non-local families whose loved ones are undergoing long-term recovery. To serve more in need, Casa Colina purchased and is renovating property on the east side of campus that will eventually feature two 2-bedroom, 1-bath abodes designed to house visiting families of acute care and Transitional Living Center patients.

OUTPATIENT CENTER RENOVATIONS
Each year, Casa Colina’s Outpatient Center sees more than 11,000 patients in need of specialized medical and rehabilitation services, representing more than 90,000 appointments. Now, these patients and their families are enjoying a more spacious waiting room, curbside pickup and drop-off, and greater protection from the elements thanks to ongoing renovations in the Dr. S. Jerome & Judith D. Tamkin Outpatient Center. With 1,750 added square feet of lobby space and a new covered porte-cochere entrance, Casa Colina can serve more patients comfortably and efficiently. Future phases of the renovation include expansions to the Audiology, Speech Therapy, Lymphedema, and Hand Therapy suites, as well as upgrades to the Physician Specialty Clinics space and outpatient therapy gyms.

PHYSICIAN SPECIALTY CLINICS NEWS
Casa Colina’s Physician Specialty Clinics bring in expert doctors from the surrounding community to offer more than 30 medical specialty services on our Pomona campus. Among them is the Casa Colina Cardiology Program, which continues to expand critical cardiology services and now offers several new tests, including echocardiogram, exercise treadmill test (ETT), and outpatient trans-esophageal echocardiogram (TEE). With a new medical director, our well-regarded Senior Evaluation Program combines a multidisciplinary team of clinical specialists to assess functional ability and cognitive and physical health—with the goal of keeping seniors high-functioning for as long as possible.

For individuals dealing with wounds from trauma, injury, or burns, Casa Colina’s Hyperbaric Medicine and Wound Care Program offers the most advanced treatment, intervention, and prevention strategies at one convenient location.

MEDICAL OFFICE BUILDING UPDATES
It’s been a busy year in the Medical Office Building (MOB). The Pomona Dialysis Center has begun accepting patients. This state-of-the-art center provides hemodialysis treatments for patients with kidney disease, six days a week in a comfortable and caring environment.

Casa Colina’s Physical Medicine & Rehabilitation Residency Program continues to expand, growing from six residents to nine in 2019 and necessitating a move from the downstairs of the MOB to a roomier home on the northeast end of campus. Casa Colina’s on-campus urgent care provider, Mountain View Urgent Care, has expanded its weekday hours of service and is now open Monday through Friday, 10 a.m. to 9 p.m., in addition to its standard weekend hours, 9 a.m. to 5 p.m. Mountain View also added radiology services as of March 2019.
CASACOLINA.ORG

CASACOLINA’S OPERATIONAL PERFORMANCE

NET REVENUE FROM OPERATIONS  Excluding Foundation

<table>
<thead>
<tr>
<th>Year</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net Revenue</td>
<td>$99,796,000</td>
<td>$89,982,000</td>
<td>$81,014,000</td>
<td>$73,718,000</td>
<td>$67,219,000</td>
<td>$72,703,000</td>
</tr>
</tbody>
</table>

BALANCE SHEETS  Consolidated/Unaudited

March 31, 2018 and 2017

<table>
<thead>
<tr>
<th>Category</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASSETS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Current assets</td>
<td>$36,498,000</td>
<td>$30,926,000</td>
</tr>
<tr>
<td>Investments</td>
<td>79,676,000</td>
<td>65,991,000</td>
</tr>
<tr>
<td>Assets limited as to use</td>
<td>16,028,000</td>
<td>16,694,000</td>
</tr>
<tr>
<td>Property and equipment, net</td>
<td>104,321,000</td>
<td>109,986,000</td>
</tr>
<tr>
<td>Other assets</td>
<td>91,000</td>
<td>1,223,000</td>
</tr>
<tr>
<td>Total Assets</td>
<td>$237,431,000</td>
<td>$230,730,000</td>
</tr>
</tbody>
</table>

| LIABILITIES AND NET ASSETS | | |
| Current liabilities | $19,901,000 | $14,458,000 |
| Long-term debt and other liabilities | 53,817,000 | 58,719,000 |
| Unrestricted and restricted net assets | 163,713,000 | 160,693,000 |
| Total Liabilities and Net Assets | $237,431,000 | $230,730,000 |

OPERATING ENTITIES* FINANCIAL PERFORMANCE  Unaudited

Fiscal year ending March 31

<table>
<thead>
<tr>
<th>Category</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>REVENUES</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net patient services revenues</td>
<td>$89,706,000</td>
<td>$89,982,000</td>
</tr>
<tr>
<td>Other operating revenue</td>
<td>3,403,000</td>
<td>3,659,000</td>
</tr>
<tr>
<td>Transfers from Foundation for uncompensated care and community benefits</td>
<td>3,648,000</td>
<td>3,984,000</td>
</tr>
<tr>
<td>Total Revenues</td>
<td>107,447,000</td>
<td>97,605,000</td>
</tr>
</tbody>
</table>

| OPERATING EXPENSES | | |
| Salaries and benefits | 63,312,000 | 68,218,000 |
| Other expenses | 26,015,000 | 25,545,000 |
| Total Operating Expenses | 91,327,000 | 93,763,000 |

| Net Income from Operations Prior to Depreciation, Interest and Amortization | $15,720,000 | $11,850,000 |
|---|---|

SPECIALIZED CARE, CLOSE TO HOME

Casa Colina opened its doors in 1938 in Chino, California, as an inpatient treatment center for children rehabilitating from polio. Since then, its staff, with the support of the Casa Colina Board of Directors, has continually expanded services to meet the growing needs of the community and beyond.

Casa Colina offers the following medical and rehabilitation services:

- Acute care hospital with 68 rehabilitation beds, six intensive care unit beds, 25 private medical beds, three operating rooms, and a gastroenterology procedure room; accredited by the Joint Commission
- Transitional Living Center with 42 residential rehabilitation beds, day treatment program, and home and community services; accredited by the Commission on Accreditation of Rehabilitation Facilities
- Long-term residential facilities in Apple Valley and Lucerne Valley with 78 beds for people with brain injuries (12 additional beds opening in Apple Valley summer 2019); 12 beds in Claremont for adults with developmental delay; licensed by the Department of Social Services
- Outpatient rehabilitation centers in Pomona and Azusa
- Physician clinics with more than 30 medical specialists
- Outpatient surgery services
- Medical office building with urgent care, retail pharmacy, private physician practices, and dialysis center
- Hyperbaric medicine
- Diagnostic imaging
- Audiology
- Children’s services
- Adult day healthcare
- Research institute
- Laboratory
- Support groups
- Wellness and fitness programs
- Community and professional education programs
- Outdoor Adventures recreational therapy program
- Also on the Pomona campus:
  - Inland Neurosurgery Institute

To learn more about Casa Colina’s Continuum of Care, visit casacolina.org.